JOB TITLE: UNARMED (UA) SECURITY GUARD

JOB CLASS NUMBER: 9121

REVISION DATE: 6.14.2024

DEPARTMENT: PUBLIC WORKS

DIVISION: WATER TREATMENT

Acceptance - Department Head

DEFINITION/DISTINGUISHING CHARACTERISTICS OF JOB:

The Unarmed (UA) Security Guard is under the direct supervision of the Water Treatment Plant Superintendent and is responsible for maintaining a safe and secure environment by preventing crime and deterring illegal activity.

EXAMPLES OF DUTIES:

- <u>Patrolling</u>: Walking or driving around the premises to look for signs of intrusion and ensures doors, windows, and gates are secure.
- Monitoring: Keeping an eye on security equipment, alarms, and surveillance videos.
- Access control: Checking visitors in and out and performing access control.
- Reporting: Writing clear and concise reports about incidents, accidents, or suspicious activity, and alerting law enforcement when necessary.
- Responding: Assisting with directions and information and responding to emergency situations.
- <u>Customer Service</u>: Greeting customers and employees and providing excellent customer service.

TRAINING AND EXPERIENCE:

- High School Diploma or a valid GED issued by a State Department of Education
- Must have a minimum of two (2) years' experience in a similar field.
- State-prescribed training, licensing, and registration.

KNOWLEDGE, SKILLS, AND ABILITIES:

- Alert and professional, with excellent interpersonal and communication skills.
- Extensive knowledge of deterring illegal activity and performing access control.
- Knowledge of security industry regulations.
- Experience in documenting security procedures and observations.
- Advanced ability to respond to security breaches and threats.
- Able to inform personnel and visitors of security procedures.

LICENSES AND CERTIFICATES:

- Possess a valid State of Louisiana Driver's License
- State-prescribed training, licensing, and registration.

INTERNAL POSTING PERIOD: 712-7/17(24)
Position posting goes public after 10th day.